

Health literacy

Participants: 60 nephrology nurses

Presenters: Carlos Gonçalves; Monica Costa

Guest speakers: Dra. Cristina Vaz de Almeida

- Health literacy post graduate coordinator
- Healthy literacy and positive

Guest Speaker: Nurse Sónia Oliveira

- Hospital de Braga risk manager
- Expert in risk management

Report

Health literacy

- Definition
- Portugal reality
- CKD patient studies about health literacy in this specific group of patients
- What we are doing to increase health literacy in CKD patients
- How should we do to increase health literacy in CKD patients
- How we should communicate with them
- Communication standards
- Communication/education
- Main
- Health literacy related to patient safety
 - How can health literacy promote patient safety
 - How can we nurses educate patients and other nurses to promote patient safety through health literacy
 - Patient safety what for?
 - Near misses for CKD patients