

General Terms and Conditions (GTC)

European Dialysis and Transplant Nurses Association / European Renal Care Association (EDTNA/ERCA),
Seestrasse 91, 6052 Hergiswil, Switzerland,
Commercial Registry of the Canton of Nidwalden, Switzerland under UID CHE CHE-104.322.377
<https://nw.chregister.ch/cr-portal/auszug/auszug.xhtml?uid=CHE-104.322.377>

1. Purpose

The General Terms and Conditions (GTC) submitted herewith are in force for all Services, products, courses, seminars, conferences or events in general and offered or organised by EDTNA/ERCA; all these offerings named above are called “Services and Events” hereafter. Those using or accepting such offerings are bound by an unchanged and entire agreement with such Terms and Conditions.

2. Registration, Bookings and Purchase

With registration(s) or booking(s) for an Event (Conferences, Seminars, Webinars, Workshops, Courses or events of social character), a person or entity obtains the right to purchase and have access to an Event. The same applies if a person places an order or files a registration for a Service or product.

Following confirmation by EDTNA/ERCA of a registration or an order, the published programme can be accessed or the product will be handed over, providing the registration fee or a product price has been paid fully upon online payment or for an invoice via bank transfer and in accordance with the stated conditions, before the event or the handover of the product.

With a confirmed order or booking or registration participants have committed themselves to pay a fee. In principle such commitment is irrevocable, and fees are not refundable if the registered person or entity refrains from full or partial participation.

If special conditions for refunds are granted, they will be announced on the Registration or Order form. Books or publications ordered remain the property of EDTNA/ERCA until the full price or fee has been paid. EDTNA/ERCA reserves the right - at sole discretion and upon decision of the Executive Committee - to grant extraordinary refunds of registrations fees, fully or partly, to all, specific groups of or to individual participants.

Such a right can't be claimed by participants. As matter of participant's risk management when attending international or national events EDTNA/ERCA recommends personal international (possibly combined) Travel, Health, Accident and Liability Insurance.

3. Change of Programme and Cancellation of Speakers in an Event

A participant has no right to claim a refund of fees or any kind of expenses occurring from participation when a speaker has cancelled for undue reason and outside the influence of EDTNA/ERCA. EDTNA/ERCA or the mandated organiser has the opportunity but no obligation to invite other speaker(s) or to organise an alternative in the programme.

4. Change or Cancellation of an Event

A change of venue or cancellation of an Event does not initiate the obligation of EDTNA/ERCA to refund fees and charges occurring from participation. Any refund and compensation to participants and entities is at the sole discretion of EDTNA/ERCA.

5. Right to participate in Events held by EDTNA/ERCA

A Registration or Booking for an Event due to deadlines has to be confirmed by EDTNA/ERCA or the person or entity is not entitled to participate in the Event. Without giving notice or explanation EDTNA/ERCA may not consider or respond to a registration, an order or a booking for a certain Event or Service.

6. Representation and Warranties

EDTNA/ERCA does not extend warranty for content of presentations and quality of speakers or for parts of the Event managed by third parties. The same applies for all kind of documentation, whether conference or seminar publications, handouts, presentations or other, which are made available by third parties to the participants during or after the Event.

7. Liability

Participants of Events register or book and attend at their own risk. EDTNA/ERCA is excluded from all liability claims submitted to organisers due to negligence, finance loss and missing funding. EDTNA/ERCA rejects liability for damages suffered by participants occurring because of a third party. Claims for such damages incurred need to be claimed from the third party directly.

8. Data Handling and Protection

All participants and booking entities of Services and Events take note and acknowledge by ticking or undersigning on application or registration forms as requested that any personal, professional or financial data collected and managed by or for EDTNA/ERCA is handled and stored for the constitutional remit of EDTNA/ERCA only, and according to Swiss Law, EU regulations and national law of contracted service providers involved. The collected and managed data shall not be used for commercial purposes or sold to third parties. Every person and entity involved has the right to get information from EDTNA/ERCA on his or her personal data collected and managed by EDTNA/ERCA and its partners at any time and ask for a complete deletion.

All participants and booking entities of Events acknowledge that pictures, video and sound recordings are taken during Events on behalf of EDTNA/ERCA and may be stored, used or published for Event Reports and/or as future informational material to members and any interested renal community.

Participants recognise that photographs, sound or video recordings taken during Events may include recognisable images or voices of those participating and that such material may be made available on the

website of EDTNA/ERCA or may be posted on Social Media communications about Events.

Photography, filming, audio recording, live streaming, screen recording, or any other form of recording may be restricted or prohibited in certain areas, sessions, workshops, presentations, or activities, as designated by the EDTNA/ERCA.

Attendees must comply with all notices, signage, and instructions regarding recording restrictions. Where recording is prohibited, attendees may not capture, reproduce, transmit, or distribute any photographs, video, audio, or other recordings using any device, including mobile phones, cameras, tablets, computers, or professional recording equipment.

Professional photography, videography, audio recording, and broadcasting equipment is not permitted at the Event without the prior written consent of the EDTNA/ERCA. EDTNA/ERCA reserves the right to require the cessation or deletion of unauthorized recordings and may remove individuals who fail to comply with these requirements.

In areas where EDTNA/ERCA does not prohibit participants or invited media from photographing or making video or audio recordings during some Conference activities, EDTNA/ERCA is not responsible for third party use of such materials.

Any individual has the right to deny participation in photographs, video or audio recordings. A person always has the right to revoke any consent given for use and may ask to get complete information on such personal data filed and stored and can ask that audio-visual data on the person is deleted. The ownership remains at all times with the person on pictures or on voice or video recorded material.

Personal data will remain stored and may be used for communication and information until 60 months past active membership and past receipt of educational services or partnering in projects, educational events and conference actively.

Cookies on the EDTNA/ERCA website are small pieces of data that websites (as the one from EDTNA/ERCA) ask browsers to store on user's computer or mobile device. The cookie allows the website to "remember" the user's actions or preferences over time; it will help to distinguish the user's computer from others. Most browsers support cookies, but users can set their browser to decline them and users can delete them whenever they like.

Questions, comments and claims on handling of personal data in EDTNA/ERCA can be directed to the EDTNA/ERCA Secretary, acting as Data Protection Officer for the Executive Committee, by email to deepa.kariyawasam@edtnaerca.org or ordinary mail addressed to EDTNA/ERCA, Seestrasse 91, CH-6052 Hergiswil, Switzerland.

Read more: https://commission.europa.eu/law/law-topic/data-protection/data-protection-eu_en

9. Code of Conduct

All individuals and entities attending or supporting Services and Events, booking Services, cooperating in projects and communication with EDTNA/ERCA and its leaders, volunteers, members, delegates, sponsors, exhibitors, providers and providers are committed to adhere to the Code of Conduct of EDTNA/ERCA.

https://www.edtnaerca.org/resource/edtna/files/EDTNA_ERCA_Code_of_Conduct_Revised%202020.pdf

10. Closing remarks

EDTNA/ERCA reserves the right to change these General Terms and Conditions (GTCs).

In cases where single or several provisions of these GTCs become fully or partially invalid or are not fully or partially applied, the effectiveness or application of the remaining provisions of GTCs is unchanged. In such cases, parties will work in good faith to replace ineffective and non-applicable provisions by effective and applicable provisions, which are as close as possible to the economic purpose of the replaced provision. The same rule applies for the case where these GTCs have a gap in provisions.

Swiss law solely applies to these GTCs and all queries or cases occurring between EDTNA/ERCA and a participant or any entity that registered for an Event, booked a Service, support or contracted for a joint cooperation project or purchased publications; provisions on conflict law made by the United Nations Convention on Contracts for the International Sale of Goods (CISG) are not applicable.

Place of jurisdiction is Stans in the Canton of Nidwalden, Switzerland.

Hergiswil, 23.06.2026

Anastasia Liossatu

Anastasia Liossatu, EDTNA/ERCA President